

## E-mail Support

---

### E-mail Support Information:

Customers **MUST** convert all client settings when converting to gwcmail.net. Currently, customers are only authenticating with bare username on suite224. Client must update e-mail address, servers and authentication at the time of conversion!

- **Incoming:** mail.gwcmail.net
  - **Outgoing:** mail.gwcmail.net
  - **Webmail:** <https://mail.gwcmail.net>
- 

### General Information:

- **Standard POP3 Authentication** – Full E-Mail Address on Port 110
  - **Secure POP3 Authentication** – Full E-Mail Address on Port 995
  - **Standard IMAP Authentication** – Full E-Mail Address on Port 143
  - **Secure IMAP Authentication** – Full E-Mail Address on Port 993
  - Users **MUST** POP or IMAP (check mail) before SMTP (sending) to prevent relaying issues and being directed to the strict outbound server.
  - Users can check mail via POP, IMAP or WebMail from any IP Address.
- 

- **Standard SMTP Authentication** – Full E-Mail Address, Unsecure on Port 25 or 587
- **Secure SMTP Authentication** – Full E-Mail Address, SSL on Port 465
  - SMTP Authentication is recommended.
- Using SMTP Authentication does NOT prevent mail from routing out the strict server.