

Conneaut Telephone Company d/b/a Suite 224 Internet Acceptable Use Policy

This Acceptable Use Policy (the “Policy”) supplements the specific agreement for retail Internet service (together with the Policy, the “Retail Agreement”) between you (“you”, or “Customer”) and Conneaut Telephone Company d/b/a Suite 224 Internet (“Suite 224”).

Suite 224 strives to provide you with the best quality Internet services (the “Services”), and to make the Internet enjoyable and useful for all. In order to do that in a fair manner, Suite 224 requires you to adhere to the following rules and regulations, as well as to the Retail Agreement’s Terms and Conditions, when using the Services. These rules are designed to make the Services enjoyable and useful for all Suite 224 subscribers.

1. **Customer Obligations.** You are responsible for your own compliance with this Policy. You are also responsible for any use or misuse of the Services that violate this Policy by anyone else you permit to access the Services (such as a friend, family member, or guest).
2. **Penalties for Non-Compliance.** Suite 224 is solely responsible for determining if a violation of the Policy has occurred. If Suite 224 becomes aware that one of its subscribers is in violation of this Policy, Suite 224 reserves the right to suspend or terminate service without notice. In addition, Suite 224 reserves the right to interpret this Policy in its sole discretion and to amend, revise, add, or delete any provision of this Policy.
3. **Bandwidth, Data Storage and Other Limitations.** You must comply with the current bandwidth, data storage, and other limitations of the Services, as each now exists, and as each may be modified in the future. You must ensure that your activity does not improperly restrict, inhibit, disrupt, degrade or impede Suite 224’s ability to deliver the Services and monitor Suite 224’s backbone, network nodes, and/or other network components (the “Network”). You must also ensure that your activity does not improperly restrict, inhibit, or degrade any other subscriber’s use of the Services, nor represent, in the sole judgement of Suite 224, an unusually large burden on the Network.
4. **Prohibited Uses and Activities.** In general, this Policy prohibits uses and activities involving the Services that are illegal, infringe the rights of others, or interfere with or diminish the use and enjoyment of the Services by others. The prohibited uses and activities include, but are not limited to, using the Services or Suite 224’s equipment, either individually or in combination with one another, to:

Network and Usage Restrictions

- Accomplish any purpose other than personal and non-commercial residential use;
- Provide or host dedicated server services, email servers, web servers, access to the Internet through dial-up connections, news services, news feeds, or commercial network services;
- Host or facilitate multi-user interactive forums;
- Restrict or otherwise inhibit any other user's normal use of the services;
- Restrict, inhibit, or otherwise interfere, regardless of intent, purpose or knowledge, with any other user's normal use of the Services;

- Restrict, inhibit, interfere with, or otherwise disrupt or cause a performance degradation, regardless of intent, purpose or knowledge, to the Services or any Suite 224 facilities used to deliver the Services;
- Resell, share or otherwise distribute Services or any portion of them to any third party;

Restrictions on Conduct.

- Undertake or accomplish any unlawful purpose;
- Post, store, send, transmit, or disseminate any information or material which a reasonable person could deem to be unlawful;
- Upload, post, publish, transmit, reproduce, create derivative works of, or distribute in any way information, software or other material obtained through the Services or otherwise that is protected by copyright or other proprietary right, without obtaining any required permission of the owner;
- Transmit unsolicited bulk or commercial messages commonly known as “spam,” or collect responses from spam;
- Impersonate any person or entity, engage in sender address falsification, forge anyone else's digital or manual signature, or perform any other similar fraudulent activity;

Technical Restrictions.

- Access any other person's computer or computer system, network, software, or data without his or her knowledge and consent, breach the security of another user or system, attempt to circumvent the user authentication or security of any host, network, or account;
- Copy, distribute, or sublicense any proprietary software provided in connection with the Services by Suite 224 or any third party;
- Use or run programs or servers that provide network content or any other services to anyone outside of your local area network, except for personal and non-commercial residential use;
- Alter, modify, or tamper with the Services or Suite 224's equipment, or permit any other person to do the same who is not authorized by Suite 224.

1. **Copyright.** You shall only use the Services or Network for lawful purposes. The transmission of material that is in violation of any federal, state, or local law, or that is prohibited by trademark, trade secret, or other intellectual property, is strictly prohibited. Anyone who publishes materials and information which are accessible through the Network is solely responsible for the content of such materials and information and is solely responsible to know and comply with all laws applicable to the publication and distribution of such materials and information.

2. **Content of Information.**

1. **Accessed Content.** Suite 224 is an access provider and, as such, exercises no control over the content of the information passing through its network, and is not responsible for the content of the materials and information published by others. SUITE 224 ASSUMES NO RESPONSIBILITY FOR THE CONTENT CONTAINED ON THE INTERNET OR

OTHERWISE AVAILABLE THROUGH THE SERVICES. YOU ASSUME THE RISK OF ACCESSING CONTENT THROUGH THE SERVICES, AND AGREE TO HOLD HARMLESS SUITE 224 FOR ANY LIABILITY OR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS, OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO ACCESS TO SUCH CONTENT.

2. **Published Content.** You are solely responsible for any information that you publish in email or on the Internet, social networking sites, or elsewhere on the Internet. You are responsible for ensuring that the recipient of the content is appropriate, and you must take appropriate precautions to prevent minors from receiving inappropriate content. SUITE 224 RESERVES THE RIGHT TO REFUSE TO POST OR TO REMOVE ANY INFORMATION OR MATERIALS, IN WHOLE OR IN PART, THAT IT, IN ITS SOLE DISCRETION, DEEMS TO BE OFFENSIVE, INDECENT, OR OTHERWISE INAPPROPRIATE, REGARDLESS OF WHETHER SUCH MATERIAL OR ITS DISSEMINATION IS UNLAWFUL. By using the Services to reproduce, publish, display, transmit and distribute content, you warrant that the content complies with this Policy and authorize Suite 224 to reproduce, publish, display, transmit, and distribute such content as may be necessary.
3. **Inappropriate Content.** There may be content on the Internet or otherwise available through the Services that may be offensive to some individuals, or which may not be in compliance with all federal, state and local laws, regulations, and other rules. Parents may want to use a program capable of restricting access to sexually explicit material on the Internet. Content questions or complaints should be addressed to the content provider.
4. **Subscriber Content.** Suite 224 is not responsible for storing or providing copies of your personal files residing on the Network, such as e-mails. You are responsible for maintaining a backup of any such data.
5. **Monitoring Content.** Suite 224 is under no obligation to monitor transmissions made on its Network or through the Services. However, Suite 224 may monitor such transmissions from time to time and may disclose the same in accordance with the Retail Agreement, and as may be required by law.
6. **Usenet News.** Suite 224 contracts Usenet news services from third-party providers. Suite 224 neither warrants nor guarantees the accuracy or reliability of any information or content derived from with Usenet news services, or any other sources which may be accessed from the use of the Services. Your use of Usenet news groups must be done in compliance with the rules and written charters of those newsgroups. Usenet news often presents divergent views, and it is quite possible that the material may offend you. You agree to hold harmless Suite 224 for your access to newsgroups, which you may find personally offensive, inappropriate, or unsuitable for minors.